





- Harmonizing or developing structures and procedures where necessary;
- Focussing on exchanges by creating networks;
- Keeping in mind that this is a continuous process.

**Relevance of promoting knowledge management within organisations:**

Promoting a knowledge management culture allows an organisation to assemble and classify Knowledge for determining key patterns which, when accumulated over time, come to form organisational Wisdom. The benefit of fostering Wisdom is that it can play a key role in enhancing an organisation's level of competitiveness in its domain.



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